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# Using Technology Enhanced Learning to Promote the Acquisition of Practical Skills in Occupational Therapy

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## Abstract

This paper focuses on the use of game-based technology to effectively choose, prescribe, and safely use equipment, which are vital occupational therapy skills. A three-hour workshop was designed for 42 second year British occupational therapy students across two cohorts. The goal was for students to try out a variety of equipment ranging from small household and kitchen aids to elevating chairs and hoisting equipment. Students used the game-based technology during a class to encourage their engagement with practical aspects of equipment use and fitting. A short, optional survey indicated use of the game-based technology resulted in extremely high student engagement and faculty grading identified previously unnoticed student errors in the learning activity. After this workshop, students could enter practice with critical confidence rather than relying on fieldwork placements to provide adaptive equipment use skills.

## Keywords

Technology enhanced learning, practical skills, adaptive equipment, occupational therapy, game-based learning

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## Acknowledgements

With thanks to the team at GooseChase for creating, and allowing me to write about, their innovative app.

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## Using Technology Enhanced Learning to Promote the Acquisition of Practical Skills in Occupational Therapy

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### ABSTRACT

This paper focuses on the use of game-based technology to effectively choose, prescribe, and safely use equipment, which are vital occupational therapy skills. A three-hour workshop was designed for 42 second year British occupational therapy students across two cohorts. The goal was for students to try out a variety of equipment ranging from small household and kitchen aids to elevating chairs and hoisting equipment. Students used the game-based technology during a class to encourage their engagement with practical aspects of equipment use and fitting. A short, optional survey indicated use of the game-based technology resulted in extremely high student engagement and faculty grading identified previously unnoticed student errors in the learning activity. After this workshop, students could enter practice with critical confidence rather than relying on fieldwork placements to provide adaptive equipment use skills.

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### INTRODUCTION

Assessment and prescription of adaptive equipment to facilitate independence is a key role of the occupational therapist in Great Britain (Royal College of Occupational Therapists, 2012). Equipment prescription refers to the process of recommending and, where National Health Service (NHS) or social care funding allows, providing adaptive equipment which the therapist deems necessary to enable occupation and / or reduce safety concerns. Like all practical skills, it takes time and repetition to learn adaptive equipment use, which may not be available in the clinical setting. While many students are exposed to this essential skill during their practice placements, the increasing diversity of placement opportunities means that there is less conformity in what all students can expect to experience on placement (Glenn & Gilbert-Hunt, 2012; Murray, Turpin, Edwards, & Jones, 2015). It can no longer be guaranteed that students will

experience the opportunity to become proficient in equipment fitting before national registration. It is therefore essential that classroom-based learning tackle this aspect of practice, offering students opportunities to explore equipment use in the classroom. This may subsequently support learning on fieldwork placement where time is often limited and students may feel less confident.

Practical skills require an appropriate pedagogical approach that is likely to be different from that taken when teaching theory. Experiential learning approaches and simulation activities are recognized by the Quality Assurance Agency for Higher Education in the United Kingdom (UK) as both transformative and sustainable practices which would appear to be suitable for such learning (QAA, 2014). Developing an appropriate practice environment within the classroom can be challenging due to the preparation time required. Experiential learning can lead students to overlook the theory base if they focus solely on the practical skills (Laurillard, 2010). This paper reviews the blended learning environment (O'Byrne & Pytash, 2015) created using the freely available GooseChase application (GooseChase, 2018) and the way in which this technology has facilitated development of the required skills in equipment use in a safe and supportive classroom environment.

The terms problem-based learning, social learning, and experiential learning are used throughout this article to describe the pedagogic approaches to learning which use of the technology blends together in order to achieve the most effective learning experience for students. Problem-based learning is a style of learning in which students are faced with a specific problem or case study which they are asked to answer or resolve. The process of finding out how to achieve this resolution dictates the learning achieved (Fry, Ketteridge, & Marshall, 2003, p. 259). Social learning takes place when students articulate their own and challenge each other's ideas, thus enabling them to reach understanding through discussion (Laurillard, 2010). Experiential learning uses the environment in which the real-life task is practiced to provide feedback to learners. This enables students to understand whether their actions enabled them to achieve the intended goal (Laurillard, 2010).

## **DESCRIPTION OF THE TECHNOLOGY**

GooseChase (located at <https://www.goosechase.com>) is best described as a game which enables organizers to plan "scavenger hunts", better known in the UK as treasure hunts. The application is available on Apple, Android and Windows devices. The game is developed in a web browser by the user and comprises a number of "missions" which participants complete in order to win points. GooseChase provides some standard missions, or the user can write their own and ascribe a points value. The missions can be completed by way of a photograph, 10 second video, text entry, or global positioning system (GPS) "check-in" which are received by the organizer in real time, over an internet-connected webpage. A basic version of the application, which enables the user to split participants into five teams, is free for educational use. No specific training of students or staff is required to use the application. Basic digital literacy skills are sufficient for the staff member to set up the game, and it is anticipated that this will become quicker and easier with practice. Students need only to be able to use a

smartphone, another skill relevant to today's clinical practice (Verdonck & Maye, 2016) as the interface is smooth and intuitive to use.

## LITERATURE REVIEW

There is a distinct lack of published work relating specifically to teaching methods relevant to equipment prescription in occupational therapy. Searches of CINAHL, MEDLINE and Academic Search Complete between 2008 and 2018 using the terms "adaptive equipment" OR "equipment" AND "occupational therapy" generated no relevant results. No current research was found addressing the use of technology enhanced methods of teaching the practical skills of equipment use. It was reported over a decade ago that the uptake of technology enhanced learning has been slow in the occupational therapy profession (Hollis & Madill, 2006). Recent focus appears to be limited to the use of online assessment tools, such as e-portfolios (Cordier et al., 2016) and the use of video media, such as digital story-telling (Frost, Isbel, Kellett, & Lawlis, 2017; Smeda, Dakich, & Sharda, 2014). However, it is useful to note that colleagues in associated health professions such as nursing have begun to explore the use of virtual teaching tools (Frost et al., 2017; Hardy, Mushore, & Goddard, 2016) and the occupational therapy profession is moving forward in embracing technology with a rising popularity of social media based content (Manca & Ranieri, 2017; Murray & Ward, 2017; Rolls, Hansen, Jackson, & Elliott, 2016).

Conversely, game-based learning in higher education has gained traction in recent years with a large amount of evidence being generated within the "STEM" subjects of Science, Technology, Engineering and Mathematics (Drummond et al., 2013; Taub, Azevedo, Bradbury, Millar, & Lester, 2018; Wilson et al., 2018). Crocco, Offenholley, and Hernandez, (2016) reported correlations between enjoyment and deep learning, and suggested that game-based learning could lead to greater levels of enjoyment. There is no evidence to suggest that these core principles should not transfer readily into learning and teaching within occupational therapy. Another area gaining pace within the profession is that of simulation - an educational technique that recreates all or part of a clinical experience (Bennett, Rodger, Fitzgerald, & Gibson, 2017; van Soeren et al., 2011). Simulation and games can be blended creatively to provide students with the experience of practicing authentic skills within a competitive environment.

Assessment and prescription of equipment is recognized as a significant element of one of the occupational therapy threshold concepts (Nicola-Richmond, Pépin, & Larkin 2016). Equipment prescription is a complex area of practice which requires a high level of skill and knowledge (Boland, Levack, Perry, & Graham, 2017), and yet it is often minimized in the classroom curriculum with an expectation that students will gain practical experience while on practice placement. While recognizing that there are many different types of equipment available to the occupational therapist to prescribe, the equipment referred to in this paper can be defined as "An item...which helps people to manage the activities of daily living" (World Health Organization Centre for Health Development, n.d.).

New graduates report lacking confidence in carrying out practical tasks that they have not adequately experienced in the classroom (Glenn & Gilbert-Hunt, 2012) and safe equipment prescription is paramount. Without the opportunity to make and correct mistakes being afforded in the classroom, students can struggle to establish appropriate situations in which they can learn about equipment. The challenge, therefore, was to create a blended-learning environment using aspects of problem-based learning, social learning and experiential learning to enable the students to learn about the various uses of equipment in a safe and supported environment.

### **INCORPORATING GAME-BASED TECHNOLOGY INTO THE TEACHING AND LEARNING PROCESS**

To learn about adaptive equipment, second year occupational therapy students undertook a three-hour workshop using group work to explore a variety of equipment. A GooseChase game was designed to enable students to explore and develop their skills in using and prescribing adaptive equipment available in “Ability House”, the dedicated occupational therapy clinical teaching space on campus. Ability House is an adapted property fitted with overhead tracking hoists, stairlifts, level access showering and bathing equipment and an adapted kitchen. It is also home to multiple aids, mobile hoists, toilet equipment, wheelchairs, sensory integration equipment and assistive technology items.

The game comprised 25 individual missions as seen in Table 1. Most of the missions required video or photographic evidence; only one allowed a text-only response.

Table 1

#### *GooseChase Mission List*

<b>Name</b>	<b>Description</b>	<b>Points</b>
Open Me	Take a photograph of 3 items you could use to help open a jar or bottle.	400
On the Perch	Show an appropriate use for a perching stool, and that you can seat the user on it safely.	500
Extra Credit 2	Demonstrate the use of a piece of equipment not included in the brief for any of the other missions.	600
Walking Tall	Demonstrate that you can set BOTH a walking frame AND a pair of sticks at the correct height, and that they can be used safely.	600
Hoist-astic	Take a photograph or video of you using one of the house's hoists appropriately.	1000
SI magic	Take a photograph (captioned if necessary) showing how you might use one piece of Sensory Integration equipment.	1000
Clean & Fresh	Demonstrate appropriate use of the upstairs shower cubicle & equipment.	400

<b>Name</b>	<b>Description</b>	<b>Points</b>
It's May Fair	Show the correct use of a wheeled (Mayfair) commode.	500
Dressing Stick	Show 2 different uses of a dressing stick.	400
Drink Up	There are 4 different adapted cups / beakers. Show the correct use of all 4.	600
Eat Up	Take a unique photograph demonstrating the use of some adaptive cutlery. Extra points are available for unique entries.	400
Electrify that Jar	Show the correct use of the electric jar opener.	400
Extra Credit 1	Demonstrate the use of a piece of equipment not included in the brief for any of the other missions.	400
Legs Up	Show how you use a leg lifter.	400
Hand It to Me on a Plate	Show the correct use of 2 different types of plate.	500
Sticky as a Sticky Thing	500 extra points are available for creative uses of Dycem.	500
Toileting Options	Video evidence of the difference in use between a Scandia, a Raised Toilet Seat (RTS) and a Free Standing Toilet Frame (FSTF).	400
Get Trollied	Demonstrate that you can set the trolley to the appropriate height for the user AND use it correctly.	600
Toileting High	Demonstrate appropriate fitting of a Raised Toilet Seat.	400
Sensorama	Explain how the bed sensors (found in both beds) might be used.	500
Stairclimber	Demonstrate how you would safely use the stairlift.	500
Sitting Pretty	Demonstrate that you can raise the standard chair safely.	600
Sleep High	Demonstrate that you can raise the standard bed (in the front bedroom).	1000
Sleepy Time	Demonstrate how the profiling bed works - show that you can sit someone up in bed and show how you might use it to improve posture.	1000

The missions were ascribed a points value, with those expected to be more challenging or time-consuming worth a higher number of points. Students were assigned to teams of 3 people in order to promote active participation by all and were instructed to complete a minimum of 15 missions within the time available, although some students reported they felt this gave insufficient time. A written document was required to accompany each item and shared to form a collaborative “fact file” available to all students for future use.

A collaborative learning approach combined aspects of social learning, experiential learning and inquiry-based learning to provide an appropriate pedagogy for the session (Higher Education Academy, Guild HE, & Universities UK, 2011; Hollis & Madill, 2006; Manca & Ranieri, 2017). Students had already undertaken one clinical placement meaning that some would already have developed skills in equipment issue and fitting, whereas others may not have seen any equipment in practice at this stage. An element of peer-to-peer learning, defined by Boud, Cohen, and Sampson (1999) as a strategy in which “students learn with and from each other without the immediate intervention of a teacher” (p. 413), was anticipated and desired.

Learning outcomes for the session were:

1. To identify methods of improving independence through the prescription of small aids and equipment.
2. To critically evaluate the available equipment.
3. To use professional reasoning to justify equipment prescription based upon both need and occupational therapy theory.

The fact-file documents require four components to be filled in for the missions to be deemed complete. A small prize of sweets and chocolates was awarded for the winning team as an incentive.

1. Students were required to consider with whom the equipment might be used.
2. Students had to indicate which underlying theories might be relevant.
3. Students needed to list any contraindications to using the equipment.
4. Students were to identify any alternative equipment that might lead to the same outcome.

### **BENEFITS AND CHALLENGES OF USE**

A 10-question survey (see Table 2) was used to assess student perception of the workshop. Students from the most recent cohort (n=22) were invited to provide feedback approximately 6 months after the workshop with a response rate of 72% (n=16).



Table 2

*Survey Questions*

<b>No</b>	<b>Question</b>	<b>Response Options</b>
1	I found the session enjoyable	Y/N
2	I think that I learned more about the equipment by using the GooseChase app than I might have done without	Strongly agree / Agree / Disagree / Strongly disagree
3	Taking photos was a distraction from the use of the equipment	Strongly agree / Agree / Disagree / Strongly disagree
4	I felt more relaxed using the equipment without the lecturer in the room	Strongly agree / Agree / Disagree / Strongly disagree
5	I did not get enough support with the equipment	Strongly agree / Agree / Disagree / Strongly disagree
6	I liked being able to see & share the photographs	Strongly agree / Agree / Disagree / Strongly disagree
7	I can remember the session and some of the equipment well	Agree / Disagree
8	I have used the (written) Factfiles since the session	A great deal / a lot / a moderate amount / a little / not at all
9	I valued the opportunity to try the equipment out for myself	Y /N
10	I would like to make the following comments about the session	Free text

Survey results demonstrated instant engagement with the learning activity and students entered into it with enthusiasm as shown in Figures 1 and 2. This did not appear to wane as the session progressed, suggesting that the game encouraged participation.

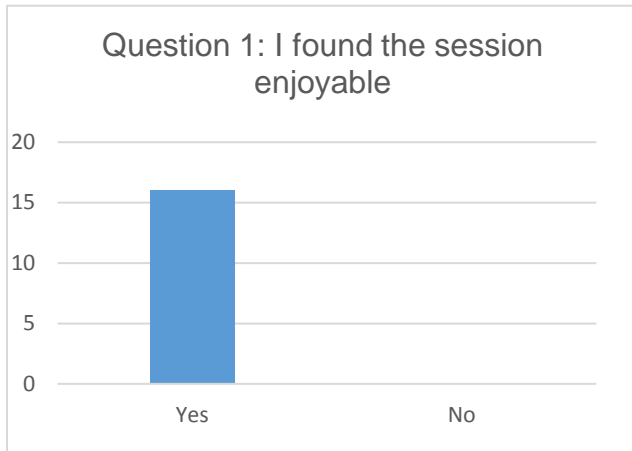


Figure 1. Survey response Q1.

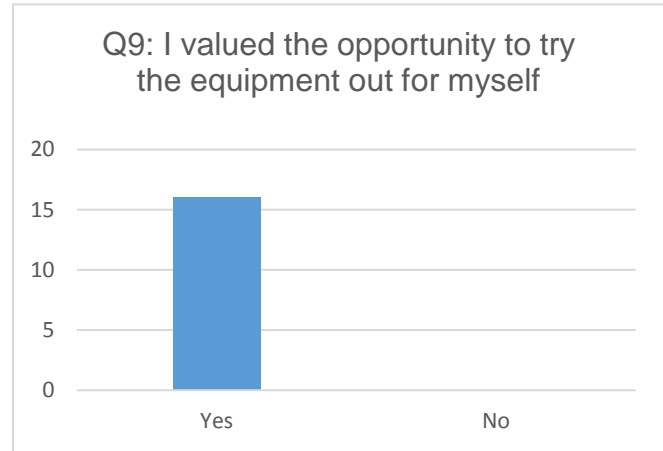


Figure 2. Survey response Q9.

All students appeared to be equally involved in the activities. Most students were not distracted by the game (see Figure 3), although reactions to the sharing of photographs was mixed (see Figure 4), and the majority felt adequately supported (see Figure 5).

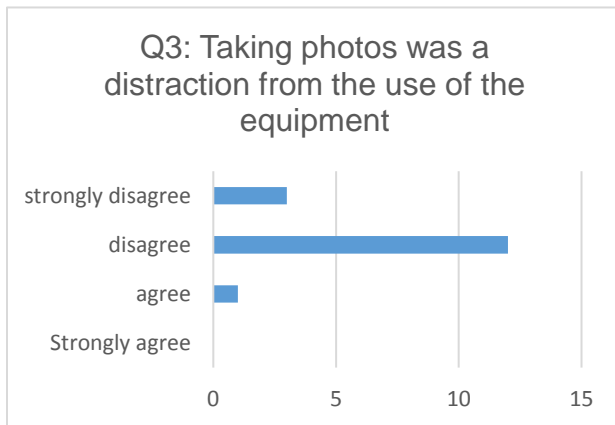


Figure 3. Survey response Q3.

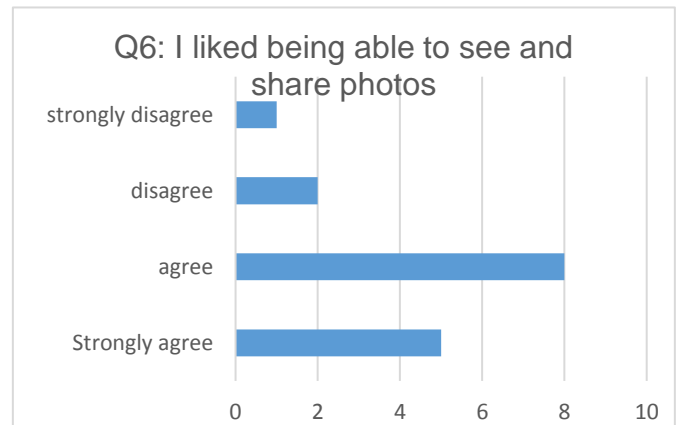


Figure 4. Survey response Q6.

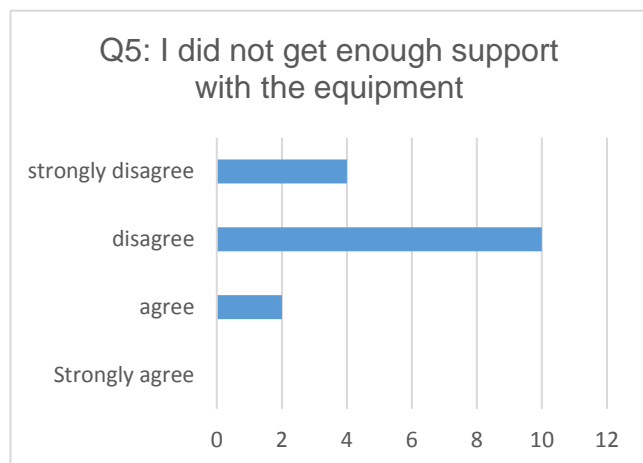


Figure 5. Survey response Q5.

Some inevitable problems occurred as the lecturer's expectations of the application's functionality were not met. For example, when giving the students instructions the lecturer had not realized that the video clip could only be 10 seconds long and that the photograph or video had to be taken within the application. This meant that students could not annotate or combine photos using other platforms such as Snapchat, as some students attempted. Such issues were quickly overcome, although it was noted that it would be good practice for staff to set up a mock game and engage with it as participants so that clearer instructions could be given to students in the future. With dependable internet connection in the classroom, there were few problems with uploading the data. However, the inability to send photos taken in an alternative program could lead this game to be frustrating in areas where the signal is less reliable. All students had access to a smartphone or tablet and had downloaded the application before the class. The game proved to be easy for the students to use and the live upload for the lecturer to review was beneficial. The game currently lacks a demonstration mode, so it is difficult to check how the game is going to work until it is launched, which was somewhat anxiety-provoking for the lecturer. Launching the game before the class began could give some students a feeling of advantage, and could cause anxiety to others, but is a possible solution.

Laurillard's (2010) assertion that developing high quality experiences is time consuming was not entirely recognized. While setting up the missions did take some time, it was a simple process and once the mission has been created it remains available to the user, so further missions can be added and old ones re-selected for future use. It was necessary to consider all of the equipment items available and generate an outcome (for example "show how to use...") that would demonstrate the students understood the benefits of each one. Ability House is home to over 100 pieces of equipment, so inevitably some were combined into one mission (i.e., take a photograph of 3 different jar openers) and others were not included at all.

Staff involved in the process reported that the greatest and most unexpected benefit to learning came in the ability to download and review the students' submissions. This can be done as the task progresses, as the lecturer has access to a live feed of all the uploads, which was used to monitor safety. However, attempting to review all of the missions in detail could prevent the lecturer from being able to engage and answer student questions, and so time was scheduled after the class for this purpose. Submissions were reviewed in detail and game points adjusted for accuracy and creativity. For example, groups who incorrectly fitted a raised toilet seat had points deducted, as did students who did not use the lap belt on the stairlift. This innovative method of providing feedback enhanced the game experience, one of the key benefits of game based learning (Crocco et al., 2016).

Reviewing the written documentation, in conjunction with the GooseChase photo submissions, enabled the teams to receive detailed feedback on their theoretical suggestions. Additional game points were awarded to teams who had attempted to explain the frame of reference guiding their use of a particular piece of equipment, or who had demonstrated critical thinking skills, leading to a richness of feedback with real consequences. Students reported finding the fact-files useful and many had referred to them since the session took place (see Figure 6). Figure 7 demonstrates that students could remember the session well despite the time which had since elapsed.

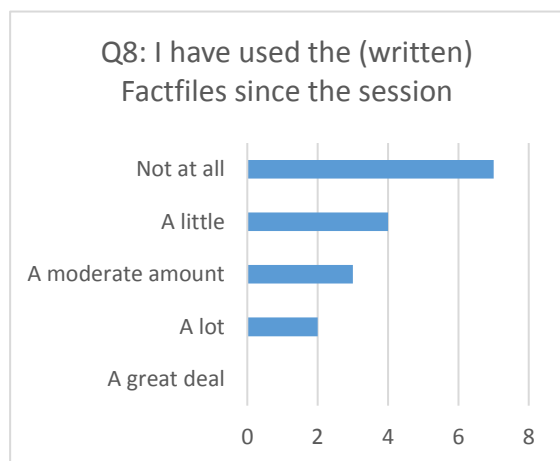


Figure 6. Survey response Q8.

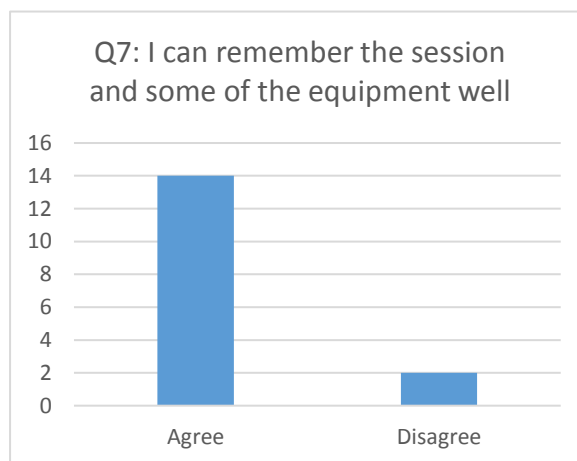


Figure 7. Survey response Q7.

It was noted that errors in practice, such as the incorrect fitting of raised toilet seats, were unlikely to be highlighted by a lecturer who moves from group to group offering support as required. There is a strong probability that these groups did not recognize that they needed help, and because toilet seat fitting is a low risk activity for students, the lecturer's time and attention could easily be overtaken by higher risk activities such as hoisting and using the stairlift. However, reviewing the photographs after the activity is complete enables feedback to be targeted to include smaller errors. Team scores, and therefore the much-coveted prize of a tub of chocolates to share, were awarded during the subsequent class and common or significant errors shared with the whole group for learning purposes.

The ability to observe students without being in the room and therefore influencing their practice should not be underestimated. Video clips and photographs submitted by students demonstrate their final attempt at the practical task, thus enabling them to make mistakes and learn from one another before completing the final task. This fosters a culture of social learning and enables all students to be participants in the process and could be considered as an additional benefit of simulation previously unconsidered. The vast majority of students reported that they felt more relaxed without the lecturer in the room with them (see Figure 8) and all students reported feeling that they learned more with the application than they expected to have done without it (see Figure 9).

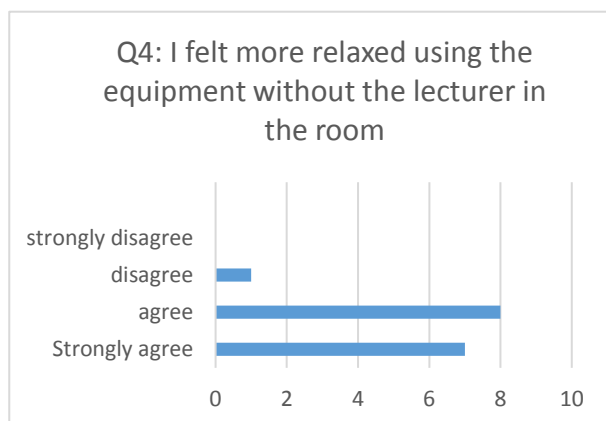


Figure 8. Survey response Q4.

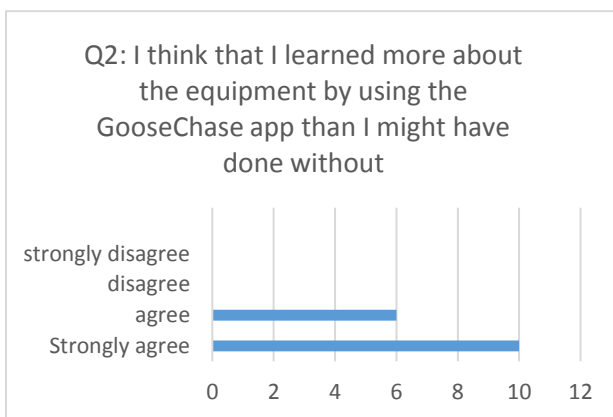


Figure 9. Survey response Q2.

Through increasing students' confidence with equipment via technology it is reasonable for clinicians to expect that students have had more exposure to and are more familiar with equipment than is currently the norm. There is potential for practice educators to state which equipment a student needs to be familiar with prior to placement starting, and for the student to practice using this equipment and submit their learning to the University lecturer for review prior to entering the practice environment. The technology could lend itself well to students being able to fully evidence competency which could, in turn, support greater independence in practice.

Most students remembered the session and the equipment well, and the vast majority have used the written fact-files in the months since the session. Qualitative responses from the students indicated that they enjoyed the experiences of autonomy and competition, stating *"coming across a piece of equipment you may not be familiar with and trying to problem solve without a lecturer present first is a good learning experience"* and *"I enjoyed the practical nature of the activity and how it encouraged completion. This made the activity fun and engaging, and promoted teamwork."* In addition, students remarked on the memorable nature of the session, with one student going as far as to say that *"The practical and fun components brought an unforgettable learning experience while removing the pressure of getting it right, mistakes could be made without feeling like you were being marked or judged. Reflecting back I feel the information gained on that day is easily re-collectable because of the fun and practical elements."*

## IMPLICATIONS FOR OCCUPATIONAL THERAPY EDUCATION

Using smartphone technology applications such as GooseChase to supplement practical learning can be of great benefit to students. In this example, it enabled the lecturer to craft a blended learning environment with aspects of social learning, experiential learning and enquiry-based learning which was authentic and relevant. Students enjoyed the game which led to high levels of engagement and memorability and there were some unexpected benefits in terms of identification of previously hidden errors. The ability to review the work after the class had finished enabled students to receive high quality, outcome-based feedback which they could re-visit to consolidate their skills. Time taken for setting up the game was offset by the repeatability.

With a growing emphasis on students as consumers (Bunce, Baird, & Jones, 2017), GooseChase could facilitate the independent learning experiences of students by allowing them to learn without a lecturer needing to be in the room. This has wide ranging benefits including students learning at a time that best suits them – around the demands of work, placement and family life – without requiring a fixed session. It also supports problem-solving by the student, a skill which is required at the core of every occupational therapist, although safety management will need to be considered prior to students operating equipment unaided.

Finally, the memorability of such a fun learning experience ensures that learning is deeply embedded. All educators aspire to provide memorable experiences with a profound impact upon the student and GooseChase provides another tool with which this can be developed. There is potential for using this, or similar technology, for a wider range of skills such as manual handling, assessment skills and occupation analysis.

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